





IRISH CATTLE BREEDING FEDERATION

<u>Electronic DIY – New Process Introduction</u> (DAIRYGOLD experiences)

MARTIN BURKE – ICBF

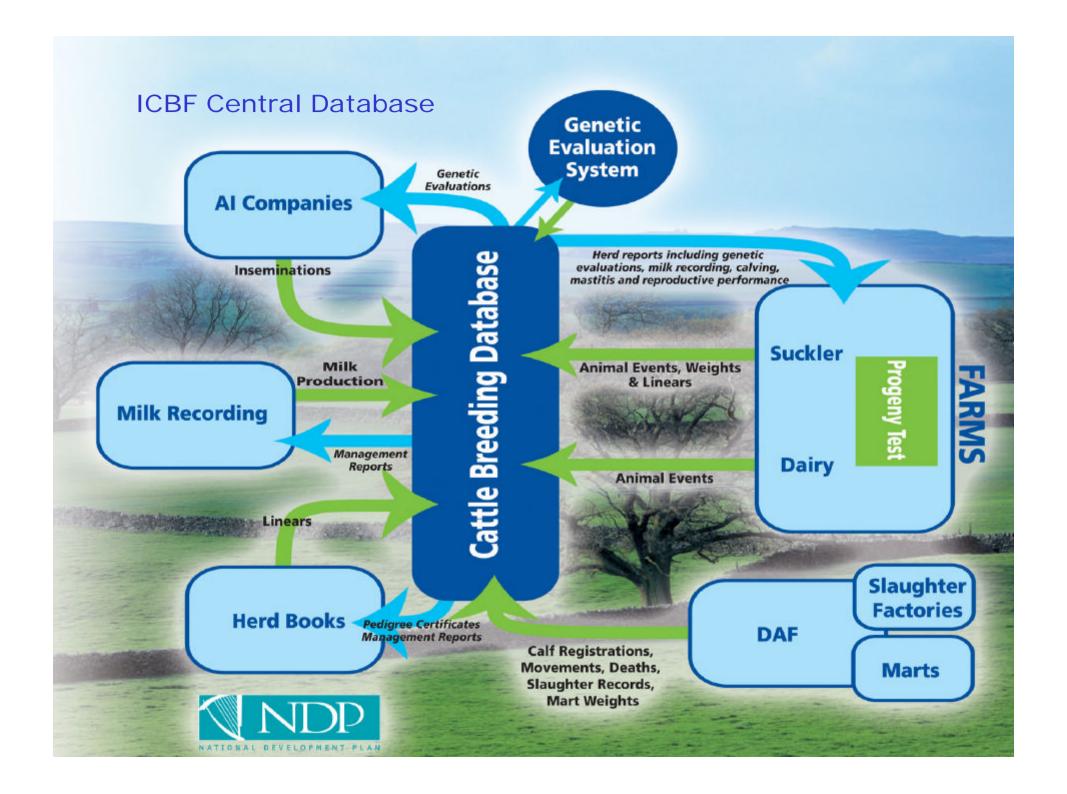
MARY O' KEEFFE - DAIRYGOLD

1ST June 2007

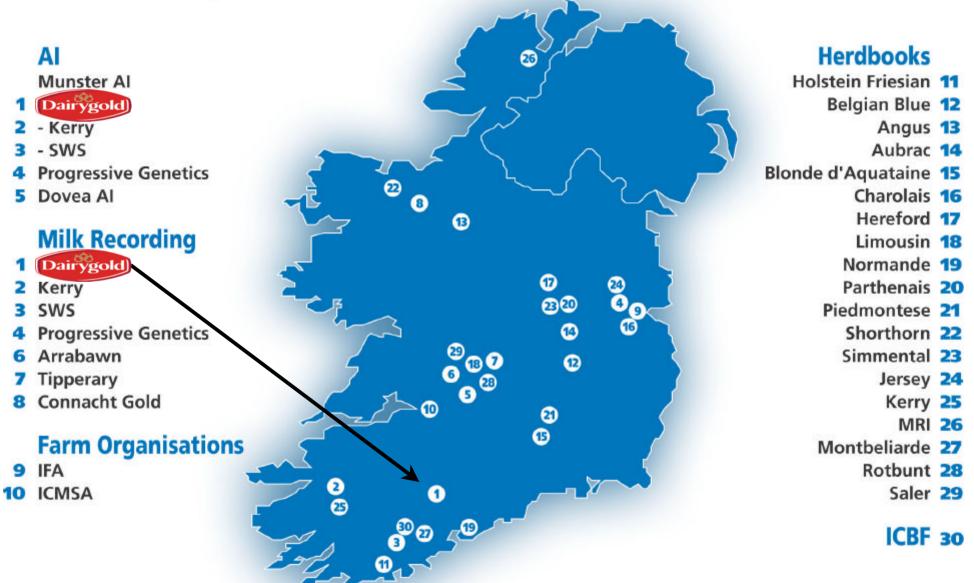


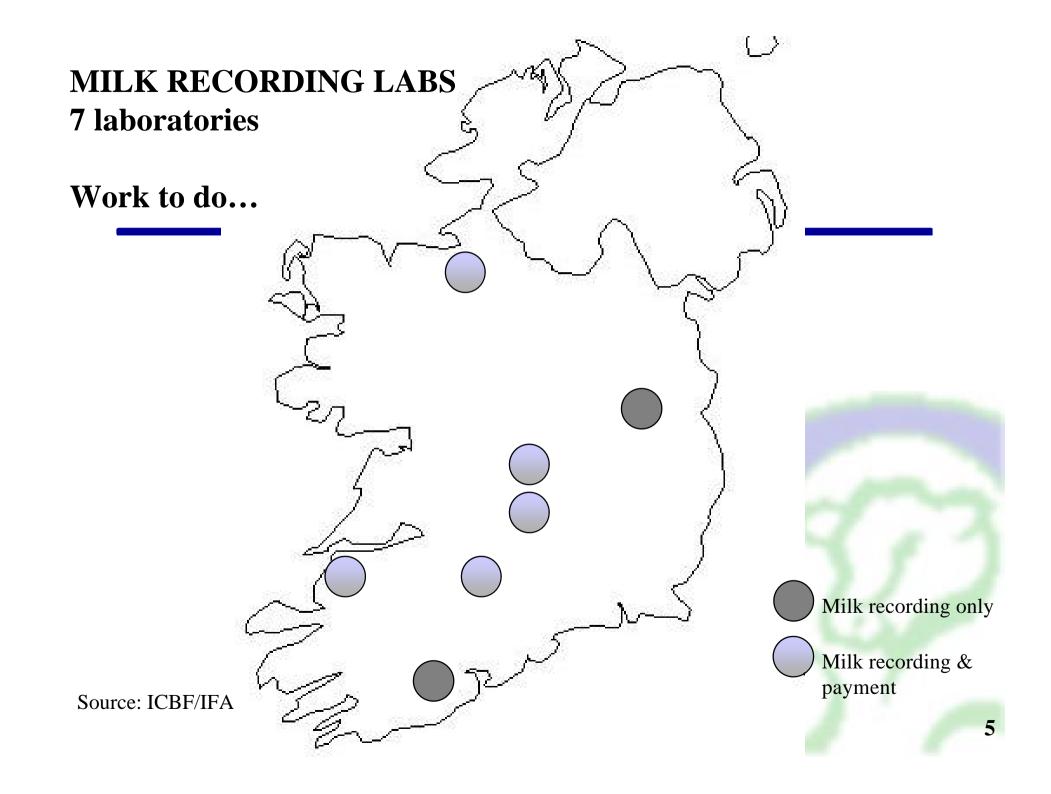
Electronic DIY - Impact/Changes

- □ ICBF and National Milk Recording Profile
- ☐ EDIY
 - New "Cellular" Operating Model
 - Calibration
- □ Dairygold Changes
 - Technician vs Manual recorder
 - Technican and Farmer Training



One Database, Many Partners less duplication and cost for farmers







Ireland Milk Recording

Milk Recording Organisation	2004 Cows
Progressive	145,976
Dairygold	95,817
Kerry	63,995
SWS	53,970
Tipperary	8,851
Arrabawn	7,005
Connacht	7,120
Donegal	0
Total	382,734

Milk Recording Organisation	2006 Cows	
Progressive	162,428	
Dairygold	104,498	
Kerry	70,770	
SWS	60,624	
Tipperary	11,888	
Arrabawn	11,099	
Connacht	9,400	
Donegal	5,281	
Total	435,988	

+ 14%

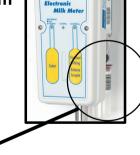


Electronic DIY Milk Recording System

Data Handler Electronic Meter







- ✓ Cows' IDs loaded direct from database
- ✓ Meter Records Milk Volume Electronically
- ✓ Meter automatically agitates/samples
- ✓ Barcoded vial, no writing, more accurate
- ✓ Milk Yields electronically loaded to dbase
- ✓ Lab results electronically loaded to dbase
- ✓ Meters delivered No Capital Purchase
- √150 Farmers per cell (per technician)

Meter automatically deposits sample into Barcoded bottles



Electronic DIY – Cell Equipment

Equipment required:

80 x Tru Test Electronic Milk Meters

7 x Data Handlers, (DHs)

1 x Portable Printer,

5,000 barcoded vials, and tray accessories etc

Laptop for data Xfer

Ancillary charging, data Xfer equipment, etc.

Ford Transit Van, 2.4d, LWB 1 tonne, custom

Total Capital = €90K approx serving 150 farmers

ICBF calibrate each meter annually.

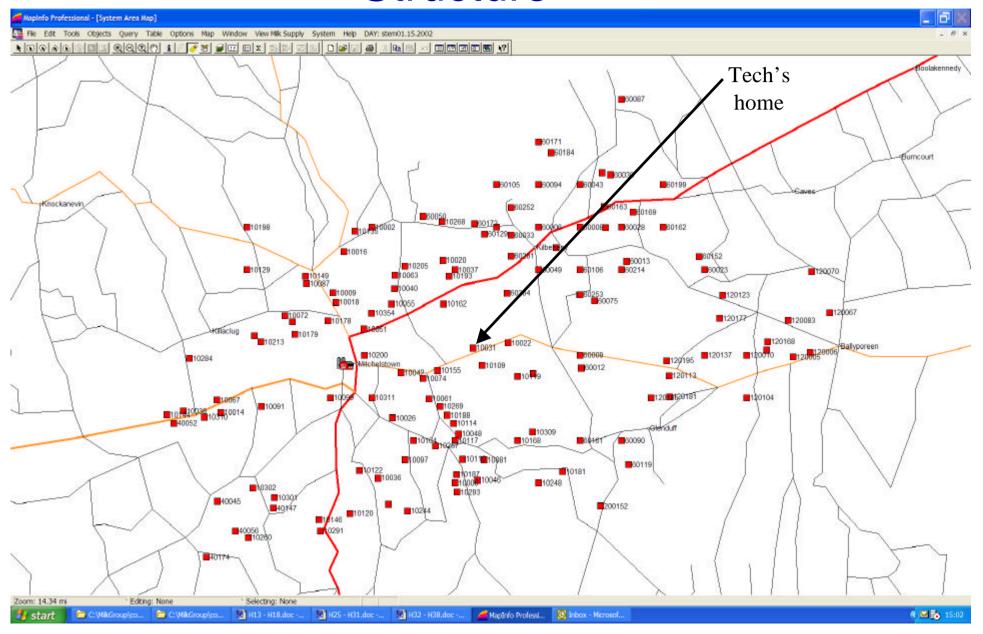




Van customised so we meters ara charged on the move

Electronic DIY – Example Cell Structure





Electronic DIY Calibration Lab - Moorepark

- Meter Calibration Laboratory set up 2006 in Moorepark, Fermoy
- 20 EDIY cells on the ground in 2007 some 1600 e meters
- All meters get annual service/maintenance and calibration
- 3 Pieces of Test Equipment commissioned (total value €70K)
 - >FFTR Fast Flow test Rig
 - ➤ Calibaration Rig
 - ➤ Mega Test Rig

Electronic DIY Calibration Lab - Moorepark



Brian Coughlan – EDIY Tech support



Electronic DIY Calibration Lab - Moorepark



Calibration Rig

Calibrates the steel probes wrt flask chamber, 15 mins – bottleneck –required spliy shift Dec – Feb.

Mega Test Rig

Functional ATE equipment which simulates and test farm operation





Dairygold Milk Recording

2006 1546 Herds 104,498 Cows	<u>EDIY</u> <u>Profile</u>	<u>Manual</u> <u>Profile</u>	
No. Herds	461	1,085	
No. Cows	29,608	74,890	
No. Recorders or Technicians	3	96	
No. Herds employee	154	11	
No. Cows employee	9,869	780	
Annual Employee turnover	0	15%	
Avg Test Result Turnaround Time	3.5 Days	5.4 Days	





Manual Recorder – Current Profile

- 98 recorders on books taking a lot of management/supervisory time
- ■"Fringe" Labour 95% very much part time few with > 20 herds
- Average age Profile is getting older close to 50
- Turnover increasing (15% 2006) Retiring / moving to better paid jobs
- Virtually no new recruits difficult to retain in "Celtic Tiger" economy
- Positive Well experienced group

However its very difficult to grow or even sustain business if we have to depend on Manual Recording alone.





Electronic DIY - Personnel Profile / Selection

Requirements;

- Solid Dairy Farm background best fit is Dairy Farmer's son/daughter
- Full Knowldege of system equipment both meters and milking plant
- Computer skills a bonus but not critical farm knowledge more crucial
- Very Good Customer Service 150 farmers customer is king
- Self starter he/she must be self reliant, work on own initiative
- Running his/her own business must have positive "can do" attitude!

The Right Technician is crucial to success of service.





Electronic DIY - Technician Training

Office

- 1 Day theory ICBF meter and system, maintenence, cal overview
- 1 Day in with Milk Recording Staff in Dairygold lab, records, system
- 1 Day on Laptop/PC training with Dairygold

Field

- Install meters at tech's home farm for 1 to 2 weeks user experience
- 1 week on the road with experienced technician
- Assessment and validation by ICBF Technical staff sign off





Electronic DIY – Farmer Training

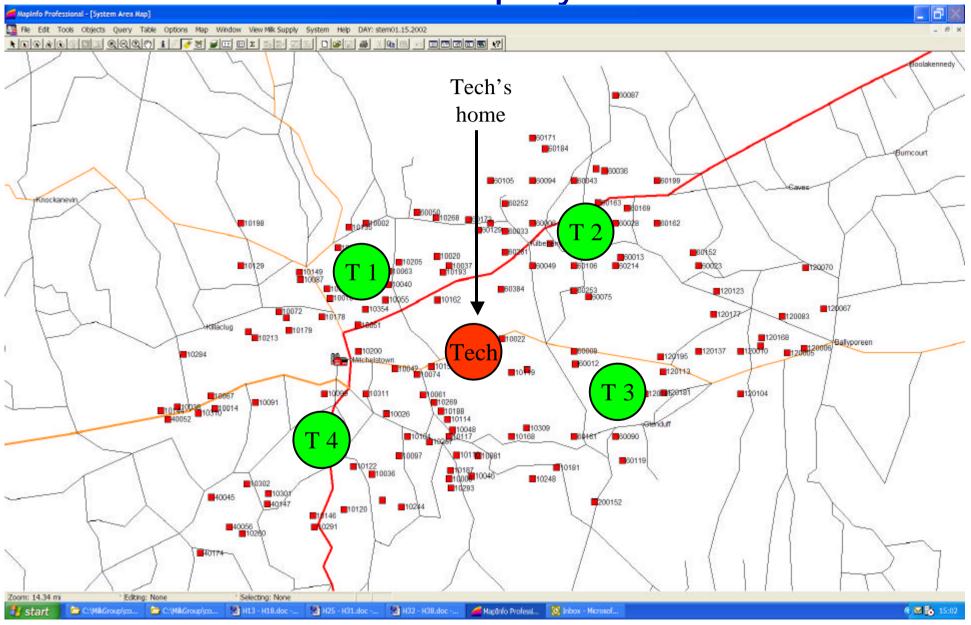
Cell Trainers

- Each Technican has 3 or 4 trainers* in his area
- 4 Farmers can be trained on one day technician drives to 4 farms and drops / sets up meters for Farmer and Trainer
- The Trainers' job is to turn up on farm and train farmer
- Simple Instructions (One Page-Laminated) left posted in parlour
- The Technician coordinates schedule
- In March & April all new farmers need training heavy training load could not be complete without "trainer" system.
- Ongoing Mobile phone support supplied by technician

^{*} Trainer Profile – frequently these may be sons/daughters of farmers who are on EDIY service – trained by technician

Electronic DIY – Example Cell TRAINER Deployment





Electronic DIY – Summary

Comparison EDIY versus Manual MR structure & methods?

Criterion	Manual Rec.	E-DIY Cell	Adv?
Meter Utilisation	Once a month	Every test day No purchase for farmer	E-DIY
Cost of Office Keying	Farmer buys Every Herd	None	E-DIY
Cost Recorder	1 recorder for every test	1 tech for every 5 tests	E-DIY
Service Quality – field staff	Diff to recruit/retain & manage 100 recorders	Select Hi Q techs – easier to manage & motivate small groups	E-DIY
Service Quality – turnaround time	More steps between farm & dbase	Less steps from farm to dbase	E-DIY
Structured for growth	7 Orgs, 7 Cost centres, Fragmented marketing/education	Maximised efficiency, Minimised O/head, National Marketing/Educ.	E-DIY



Thank You!



