

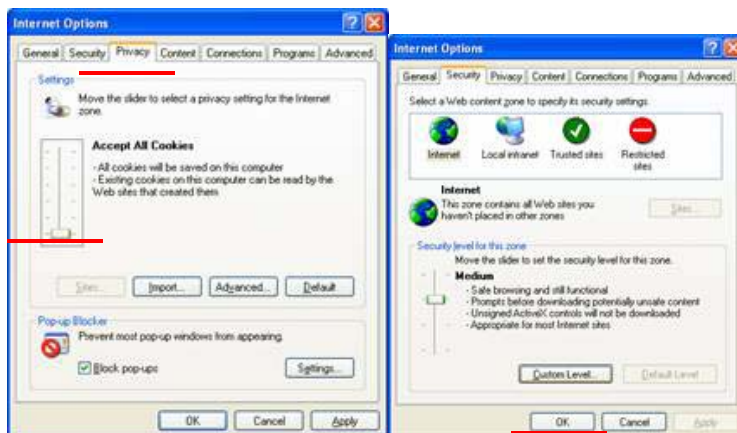
## Internet Explorer Login Issues

A number of people have experienced problems logging into the HerdPlus section of the website in Internet Explorer. We have found that this issue can be resolved in some cases by simply following the points below to reset your Internet Explorer Security and Privacy settings.

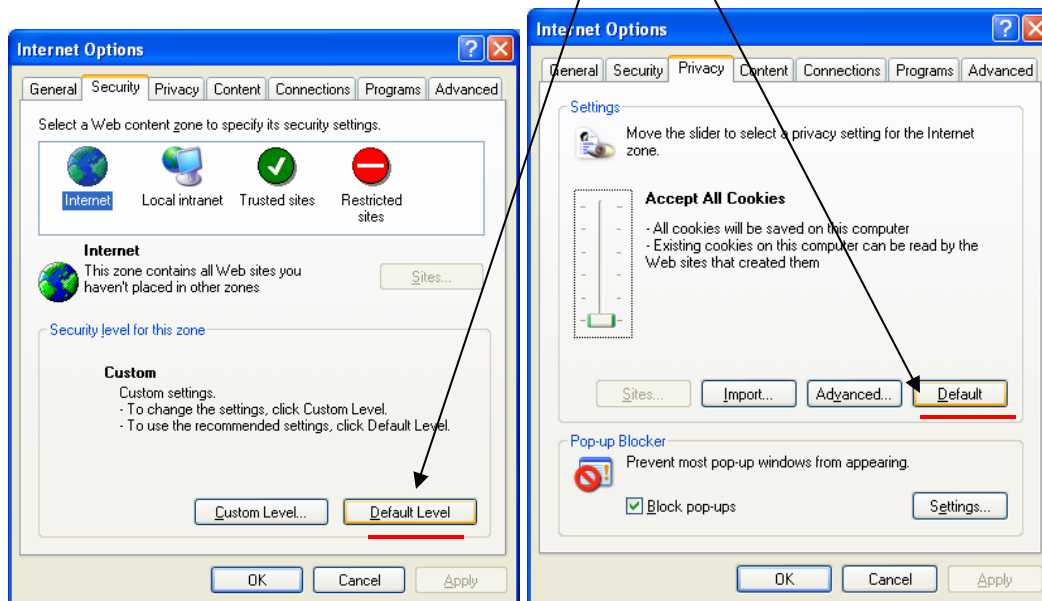
- In Internet Explorer go to the Tools Menu – Select Internet Options from the drop down list – click on the security tab as shown below. Click on custom level and change the “reset to” option to low as shown below. Click OK to confirm the changes.



- Now click on the Privacy tab move the slider down so that the option Accept All Cookies is displayed as shown below. Click Ok in this Window to accept the changes. Click Ok in the Internet Options Window to accept all changes.



- After completing the above steps restart Internet Explorer and login with your HerdPlus username and password. If you are prompted by Internet Explorer about remembering your password click Yes to remember the password.
- Hopefully you should now be able to login to the website. You can reset your Internet explorer settings back to the default by going back into the Windows below and by clicking on the Default buttons for the Security and Privacy tabs.



- If you are still having problems we have found that a number of people with certain anti-virus or anti-spam software on their PC's can have problems logging into the site. If you have any of this type of software on your PC we would recommend that you contact the person who installed it and ask them to re-configure the settings so that you can access the site.